

Data protection

1. Introduction

The following data protection declaration is intended to provide information on the form, extent and purpose of the collection and use of personal data by OpoPharma Vertriebs AG (hereinafter referred to collectively as "OpoPharma" and not deemed to fall under the term "third party") in the scope of their business activities and in particular with respect to the services and offerings which OpoPharma provides.

2. Collection, use and processing of personal and company-related data

When you visit our website, certain data will automatically be saved on our servers or on servers of services and products which we procure and/or have installed for purposes of system administration and for statistical, backup or tracking purposes. This pertains to:

- the name of your internet provider
- (possibly) your IP address
- your browser software version
- your computer's operating system
- the date
- the time of day
- the website from which you were forwarded to www.opopharma.ch
- the keywords you used to find www.opopharma.ch

This data may make it possible to make conclusions about a particular user. However, individual-related data will not be used in this context.

By registering as a user and entering your data on www.opopharma.ch, you grant us your consent to use the data you entered for service-related purposes.

2.1 Customer data

Customer data comprise all data which OpoPharma requires to ensure that a contract can be performed. These data may vary depend on the service ordered. OpoPharma may transfer the data if doing so is necessary to render the service. These data are saved for at least as long as is needed to ensure that the contract can be performed or as long as Swiss law requires.

2.2 Applicant data

Applicant data are data which OpoPharma requires for a complete application and the processing thereof. The data will be used exclusively for the application process and will not be used for any other purposes under any circumstances.

3. Transfer to third parties

Your data will be transferred to our partners (third parties) if necessary to process the order. If we transfer data to external service providers, then technical and organisational measures will be taken which ensure that the transfer is made in compliance with statutory data protection provisions. If you provide us with personal or company-related data, we will not use, process or transfer the data beyond the scope of what is legally permissible or specified by you in a declaration of consent. Furthermore, we will only transfer your data to external service providers if doing so is necessary to perform the contract and the service providers in question have agreed to suitable confidentiality and due diligence provisions, or, as the case may be, we will only transfer your data if we are required to do so by official or court order.

4. Disclosure, deletion, correction and retention

Every person has the right to receive disclosure, to correct incorrect data as well as to have personal data deleted as long as no statutory retention duty opposes doing so or the data are absolutely essential for fulfilling the contract. If you want data which is subject to statutory retention duty to be deleted, the data will be blocked in our system and will only be used to fulfil statutory retention duties. Your request to have the data deleted will be fulfilled once the retention period has elapsed.

In cases of disclosure, correction, revocation and deletion, please contact our data protection officer directly:

OpoPharma Vertriebs AG
Steinackerstrasse 47
CH-8902 Urdorf
Telephone: +41 (0) 44 732 34 88
Fax: +41 (0) 44 828 63 64
info@opopharma.ch

5. Data security

We will store your data securely and thus take all reasonable measures to protect your data from loss, access, misuse or alteration. Our employees and contractual partners who have access to your data will be and are contractually bound to maintain confidentiality and comply with the provisions of data protection legislation. In some cases, it will be necessary for us to forward your request to companies affiliated with us. Your data will always be treated confidentially in these cases too.

6. Cookies

We use so-called "cookies" to simplify the use of our online portals. Cookies are small text files which are temporarily stored on your computer's hard disk and are necessary for the use of our online portals. The information contained in the cookies serve purposes of session control, in particular to improve navigation and enable a higher level of user-friendliness for a website. Please note that deactivating cookies may mean that you will not be able to use all of our portal's functions (properly).

7. Plug-ins

OpoPharma's online portals use various services of third parties, such as YouTube or Google Maps. This always requires these providers to be able to see users' IP address. OpoPharma assumes no responsibility for the collection and handling of personal data by these third parties.

7.1 Google Analytics

OpoPharma uses Google Analytics, a web analysis service from Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA («Google»). Google Analytics uses so-called «cookies,» small text files that are stored on your computer and enable your use of our online portals to be analysed. The information generated by the cookie (browser type/version, operating system used, referrer URL, website previously visited, IP address, time of server query) about your use of the website is generally stored on a Google server in the USA. If IP anonymization is activated on our website, your IP address will be abbreviated by Google in member states of the European Union or other states party to the Agreement on the European Economic Area. Only in exceptional cases will your full IP address be transferred to a Google server in the US and be abbreviated there. Google will use this information to evaluate your personal usage of the website, to compile reports about your website activities for the website operators and to render further services in connection with the use of the website or the internet. Google may also transfer this information to third parties if doing so is required by law or if third parties process these data on behalf of Google. The IP address which your browser transfers in Google Analytics will not be associated with any other data of Google. You can find instructions on how to prevent your data from being processed by the web analysis service under <http://tools.google.com/dlpage/gaoptout?hl=de>.

7.2 Social plug-ins

Plug-ins from social networks, which are operated exclusively by Facebook (Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA) and Twitter (Twitter Inc., 795 Folsom St., Suite 600, San Francisco, CA 94107, USA) can be recognised by the logo of the social network in question. When you access a website in which one or more of the aforementioned plug-ins are integrated, the browser establishes a direct connection with the social networks' servers. The button is sent by the social networks directly to the browser, which integrates it into the website. Through the integration of the buttons, the social networks receive the information that the website in question was accessed. If the user is logged in at the time of the visit to the social networks, the social networks can allocate the visit to the user's account. If the button is clicked on, the browser will send the corresponding information directly to the social network, where it will be saved. The purpose and extent of the data collection, the further processing and use of the data by the social networks as well as the user's rights in this regard and the setting options to protect the user's private sphere can be found in the data protection provisions of Facebook and Twitter. The user can prevent the social networks from collecting data on the website visited by logging off before visiting the website.

8. Amendments

Amendments to this data protection declaration will be published on this site. This way, you can find out which data we save and how we collect and use them at any time. You may save the data protection provisions here and/or print them out. © OpoPharma / 18.05.2018